

Cambridge International Examinations

Cambridge International Advanced Subsidiary and Advanced Level

PSYCHOLOGY 9698/32

Paper 3 The Specialist Choices

May/June 2018

3 hours

No Additional Materials are required.

READ THESE INSTRUCTIONS FIRST

An answer booklet is provided inside this question paper. You should follow the instructions on the front cover of the answer booklet. If you need additional answer paper ask the invigilator for a continuation booklet.

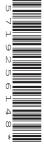
There is a choice of five specialist options in this question paper. You must answer questions from **two** specialist options.

Answer the question in Section A.

Answer the question in Section B.

Answer **one** question in Section C.

The number of marks is given in brackets [] at the end of each question or part question.



This document consists of 6 printed pages, 2 blank pages and 1 Insert.



Psychology and Education

Section A

Answer this question.

1	(a)	Explain, in your own words, what is meant by the term 'teaching style'.	[2]					
	(b)	Describe two teaching styles.	[4]					
	Section B							
		Answer this question.						
2	(a)	Describe what psychologists have discovered about special educational needs.	[8]					
	(b)	Evaluate what psychologists have discovered about special educational needs, including discussion about generalisations.	g a 12]					
		Section C						
		Answer one question.						
3	Behaviourists control disruptive behaviour with corrective behaviour modification techniques.							
	(a)	Suggest how you would design and conduct an investigation to determine the effectivened of a corrective technique.	ess [8]					
	(b)	Describe the theory of learning on which your suggestion is based.	[6]					
4	Talk	ing in a classroom can be disruptive and bullying can involve verbal aggression.						
	(a)	Suggest how you would design and conduct an observational study to categorise different types of talking in a classroom.	ent [8]					
	(b)	Describe two types of bullying.	[6]					

Psychology and Health

Section A

Answer this question.

_	(-)							
5	(a)	Explain, in your own words, what is meant by the term 'daily hassles'.	[2					
	(b)	Describe one study which has measured daily hassles.	[4					
	Section B							
		Answer this question.						
6	(a)	Describe what psychologists have learned about pain.	[8					
	(b)	Evaluate what psychologists have learned about pain, including a discussion about different ways in which pain can be managed.	the					
		Section C						
		Answer one question.						
7	Pra	ctitioner style can be patient-centred or doctor-centred.						
	(a)	Suggest how you would design and conduct an investigation into the preferred practition style for patients at your local health centre.	ne [8					
	(b)	Describe one study which has investigated practitioner style.	[6					
8		idents are sometimes caused by human error due to cognitive overload. It is not known has different stimuli a person can process at any one time.	10V					
	(a)	Suggest how you would design and conduct an experiment to investigate cognitive overlo	ad [8					
	(b)	Describe two causes of human error, other than cognitive overload.	[6					

Psychology and Environment

Section A

Answer this question.

(a)	Explain, in your own words, what is meant by a 'sketch map'.	[2]
(b)	Describe the features of a sketch map such as those outlined by Lynch.	[4]
	,	(a) Explain, in your own words, what is meant by a 'sketch map'.(b) Describe the features of a sketch map such as those outlined by Lynch.

Section B

Answer this question.

10 (a) Describe what psychologists have found out about personal space and territory.

(b) Evaluate what psychologists have found out about personal space and territory, including a discussion about the extent to which generalisations can be made from one culture to another.

[8]

Section C

Answer one question.

- 11 If listening to music by Mozart makes a person smarter, perhaps Mozart should be played when students are sitting examinations.
 - (a) Describe evidence suggesting that music improves performance. [6]
 - (b) Suggest how **you** would conduct an experiment to determine whether students perform better with or without music in examinations. [8]
- 12 Data on the negative effects of crowding could be gathered from people on public transport.
 - (a) Suggest how you would design and conduct an interview to gather both quantitative and qualitative data from people travelling on public transport. [8]
 - **(b)** Describe **one** study on the negative effects of crowding on human health. [6]

Psychology and Abnormality

Section A

Answer this question.

- **13** (a) Explain what is meant by the 'behavioural model of abnormality'. [2]
 - **(b)** Describe **two** abnormalities explained by the behavioural model. [4]

Section B

Answer this question.

- **14** (a) Describe what psychologists have found out about abnormal affect. [8]
 - (b) Evaluate what psychologists have found out about abnormal affect, including a discussion about competing explanations. [12]

Section C

Answer one question.

- 15 Electro-convulsive therapy (ECT) can be used to treat schizophrenia, but it can have side effects.
 - (a) Suggest how you would design and conduct a longitudinal study to find out whether ECT used for schizophrenia has side effects. [8]
 - **(b)** Describe **two** other ways in which schizophrenia can be treated. [6]
- 16 Sometimes aversion therapy is used to help people to cope with their addiction or impulse control disorder.
 - (a) Suggest how you would design and conduct a study using an interview to find out the effectiveness of aversion therapy for an addiction to alcohol. [8]
 - **(b)** Describe **one** other way in which an addiction or an impulse control disorder can be treated. [6]

Psychology and Organisations

Section A

Answer this question.

17	(a)	Explain, in your own words, what is meant by the term 'operator-machine system'.	[2]
	(b)	Describe two errors/accidents in operator-machine systems.	[4]
		Section B	
		Answer this question.	
18	(a)	Describe what psychologists have found out about satisfaction at work.	[8]
	(b)	Evaluate what psychologists have found out about satisfaction at work, including a discuss about individual differences.	sion [12]
		Section C	
		Answer one question.	
19 Researchers at the University of Michigan identified task-oriented behaviours i		searchers at the University of Michigan identified task-oriented behaviours in leaders.	
	(a)	Suggest how you would design and conduct an observational study to investig task-oriented behaviours in leaders.	ate [8]
	(b)	Describe two behavioural theories of leadership.	[6]
20	Gro	oup conflict is often negative, but it can also have positive effects.	
	(a)	Suggest how you would design and conduct a study to investigate the positive effects group conflict.	s of [8]
	(b)	Using examples, describe positive and negative effects of group conflict.	[6]

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